

Health Agency

Los Angeles County
Board of Supervisors

Hilda L. Solis
First District

Mark Ridley-Thomas
Second District

Sheila Kuehl
Third District

Don Knabe
Fourth District

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Fifth District

Mitchell H. Katz, M.D.
Health Agency Director

Robin Kay, Ph.D.
Acting Director, Department of Mental Health

Cynthia A Harding, M.P.H.
Interim Director, Department of Public Health

313 N. Figueroa Street, Suite 912
Los Angeles, CA 90012

Tel: (213) 240-8101
Fax: (213) 481-0503

The mission of the Los Angeles County Health Agency is to improve health and wellness across Los Angeles County through effective, integrated, comprehensive, culturally appropriate services, programs, and policies that promote healthy people living in healthy communities.



March 15, 2016

TO: Supervisor Hilda L. Solis, Chair
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: Mitchell H. Katz, M.D. *Mitchell Katz*
Director

SUBJECT: **STEPS REQUIRED TO SUCCESSFULLY ADAPT
LOS ANGELES COUNTY FOR THE AFFORDABLE
CARE ACT**

As requested by your Board on January 5, 2016, please find a biannual update of the report on the County's implementation of the Affordable Care Act (ACA).

UPDATE

As detailed in the attachment, DHS, DMH, and DPH continue to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA. We also are working alongside our sister department and key partner, DPSS, who will update you on their progress in a separate report.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me at (213) 240-8101.

MHK:rm

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Social Services



Status Report on Implementation of the Affordable Care Act



Mitchell H. Katz, M.D., Health Agency Director

Robin Kay, Ph.D., Acting Director, Department of Mental Health

Cynthia A. Harding, M.P.H., Interim Director, Department of Public Health

March 2016 Update



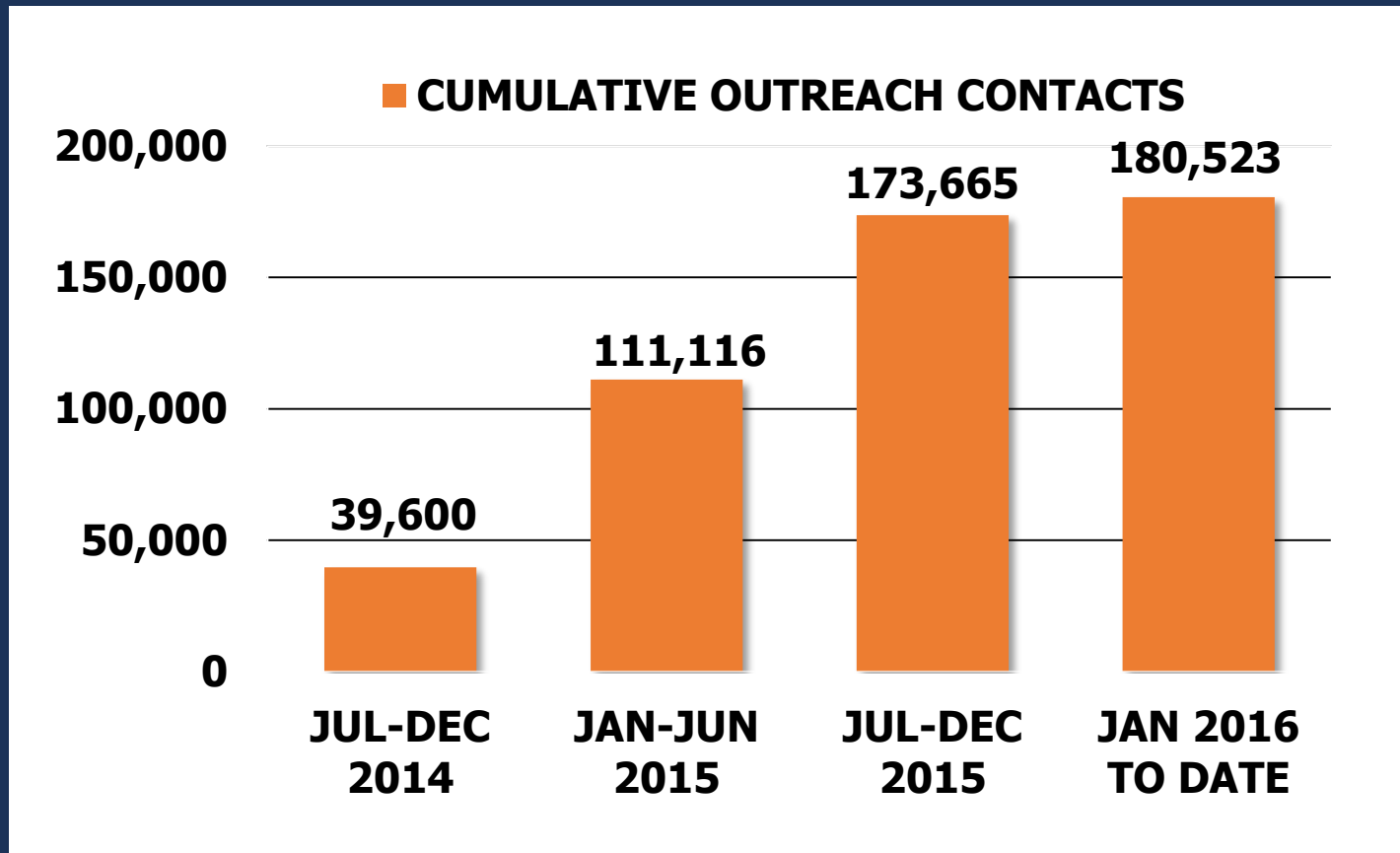
Two Years After Medicaid Expansion Under the Affordable Care Act

- Implementation of the ACA benefits all of LA County
- DHS, DPH, and DMH continue to work together to Implement the ACA
- We continue to work closely with our key partner DPSS
- Increased Collaboration Results in Better Population Health, Behavioral Health, and Patient Care for Families and Individuals

Outreach & Enrollment

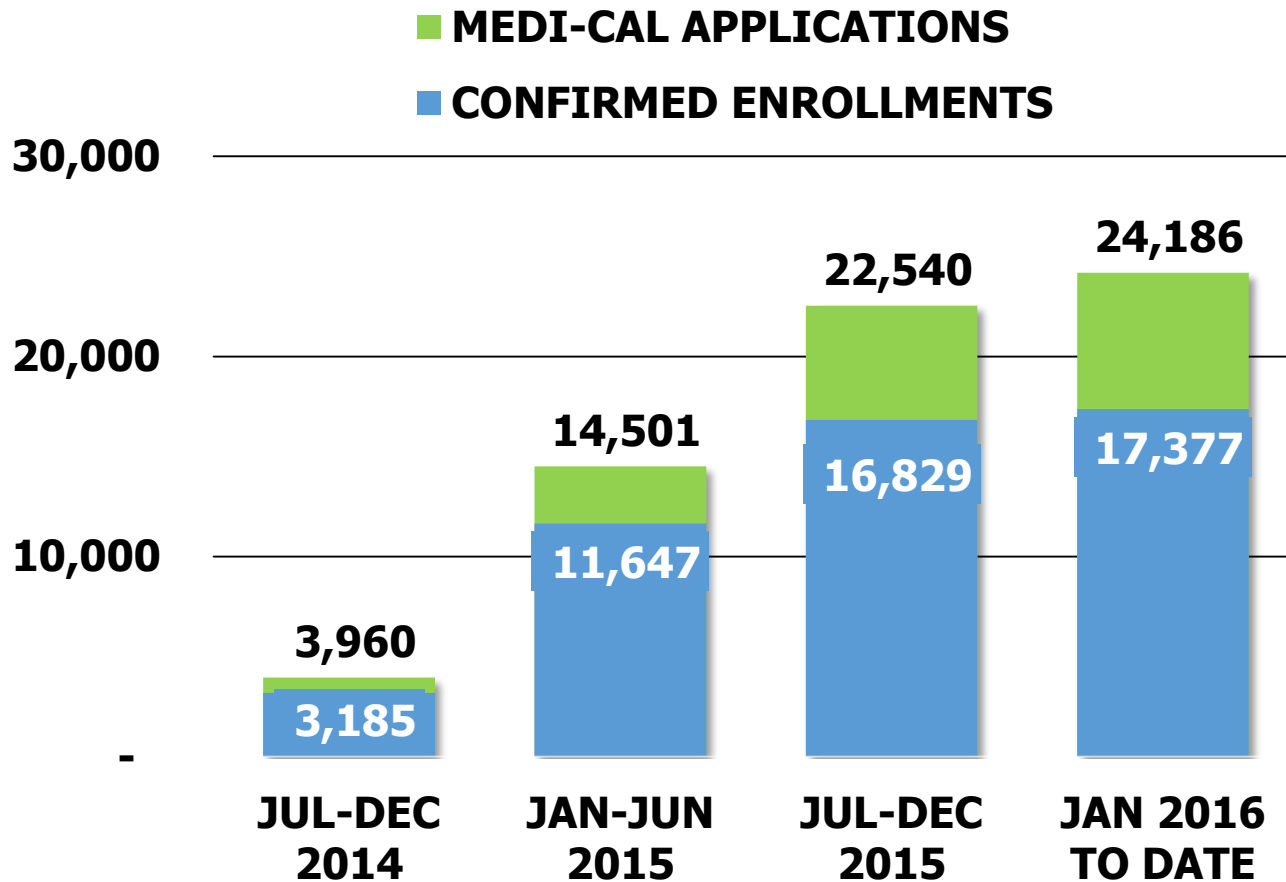


Medi-Cal Outreach & Enrollment Project



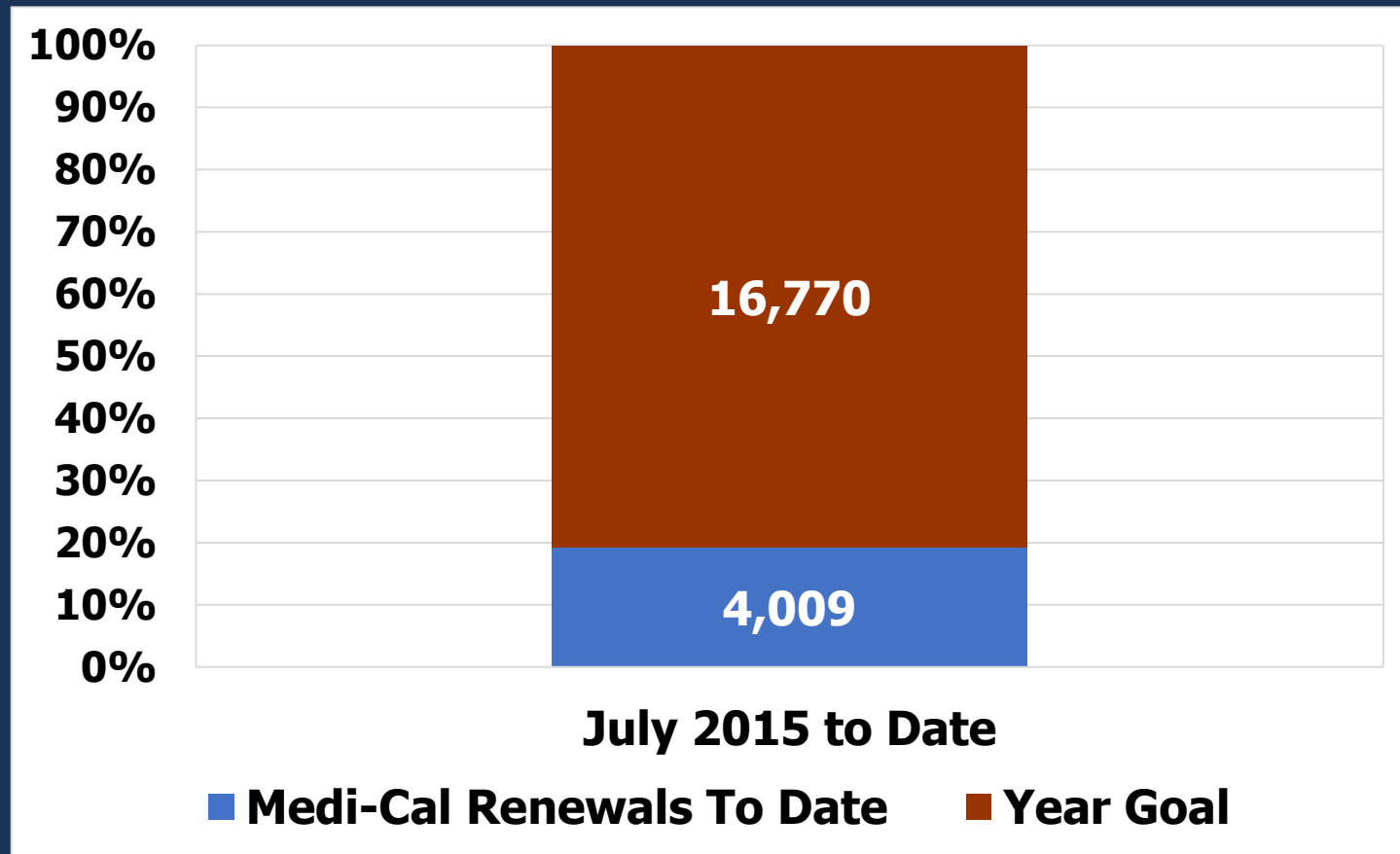


Medi-Cal Outreach & Enrollment Project



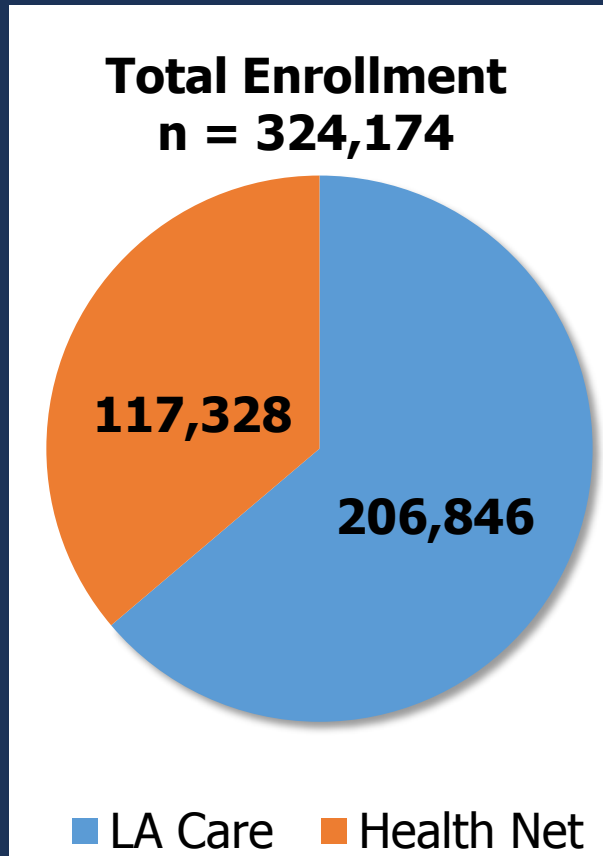


Medi-Cal Renewal Assistance Project (SB18 Grant)





DHS Medi-Cal Managed Care Enrollment (as of February 11, 2016)



Gender breakdown

- Male: 55%
- Female: 45%

Age breakdown

- 0-18: 15%
- 19-64: 83%
- 65+: 2%

Distribution of DHS enrollment (LA Care¹)

- Prior DHS affiliation/family link: 30%
- Choice without prior DHS affiliation: 6%
- Assigned: 64%

1. Data from Health Net on type of enrollment not available

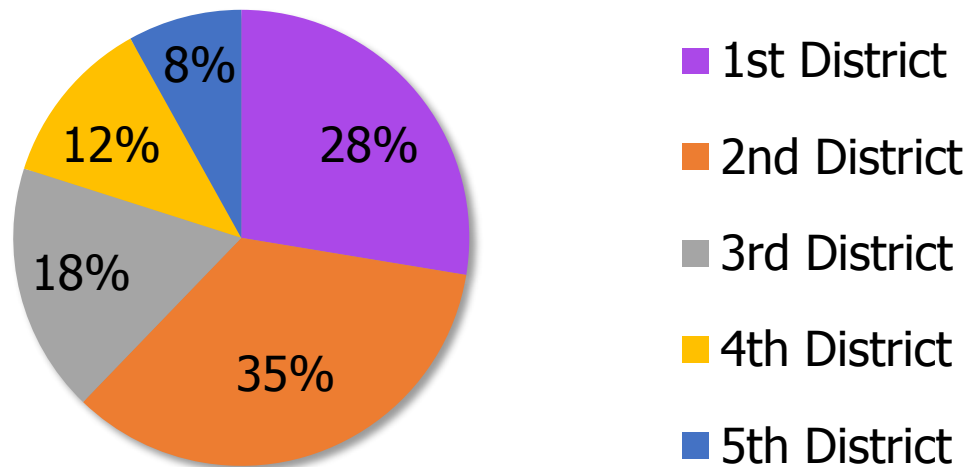


My Health LA Enrollment

The My Health LA program is a partnership with over 196 Community Partner clinic sites across LA County.

As of January 31, 2016, 137,598 were enrolled in the program.

MHLA Enrollment by Supervisorial District





Covered CA Update

Third Open Enrollment

- November 1, 2015 through January 31, 2016
 - Consumers who started the enrollment process before the deadline had until midnight February 6th
 - More than 439,000 new consumers signed up during the enrollment period

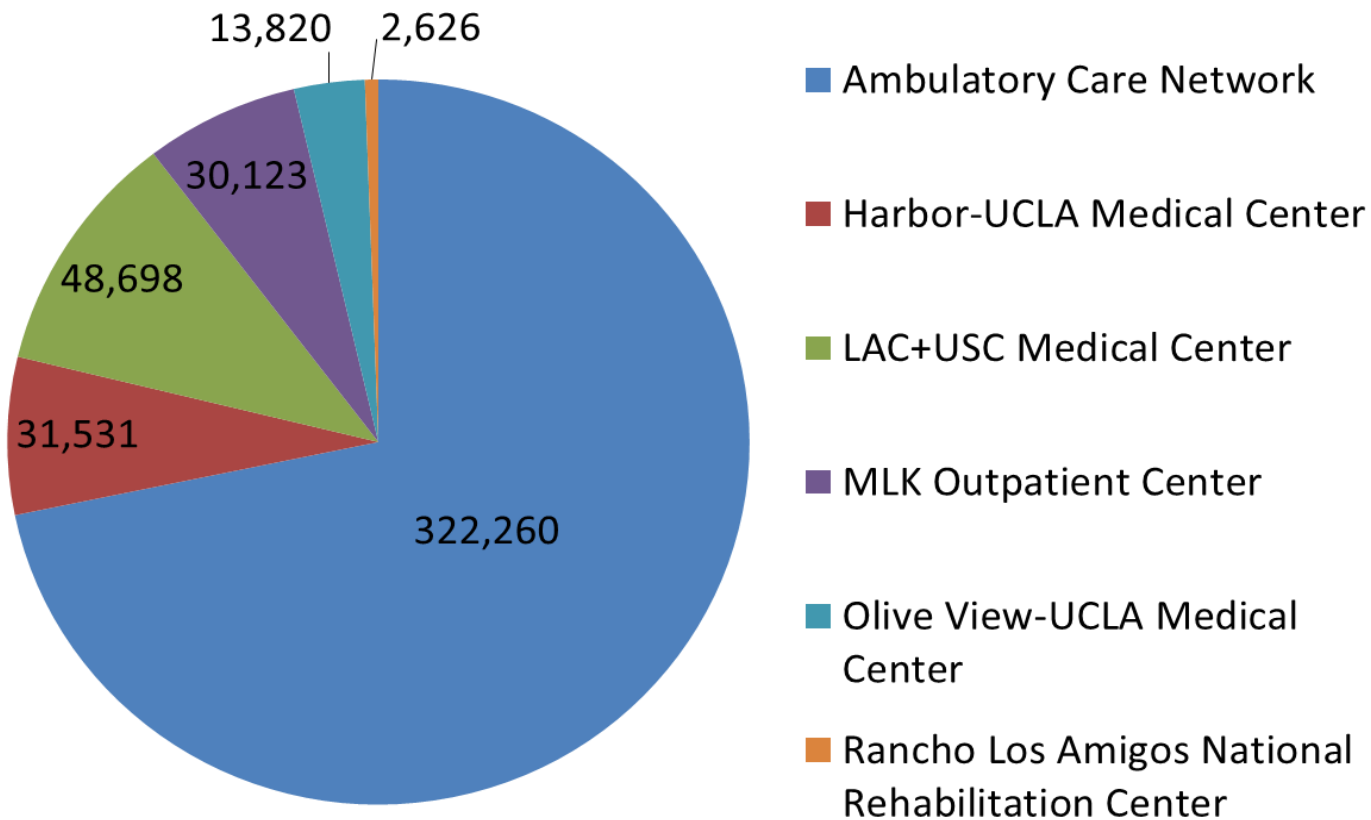
New for 2016

- Covered California offers adults the option of purchasing dental coverage (at an additional cost).
- Pediatric dental benefits for members under 19 years of age continue to be included with health coverage

Service Delivery & Integrated Health



DHS Empanelment by Facility

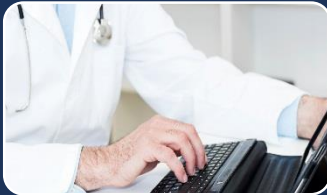


449,058 patients have been empaneled as of February 15, 2016



e-Consult Update

Average 14,000 eConsults per month; more than 333,000 to date



Number of Submitting Providers

- 3,925 (October- December 2015)
- 3,632 (July-September 2015)



Number of eConsult Specialties

- 63 (October-December 2015)
- 54 (July-September 2015)



Specialist Review and Response Time

- 3.1 calendar days (October-December 2015)
- 2.9 calendar days (July-September 2015)

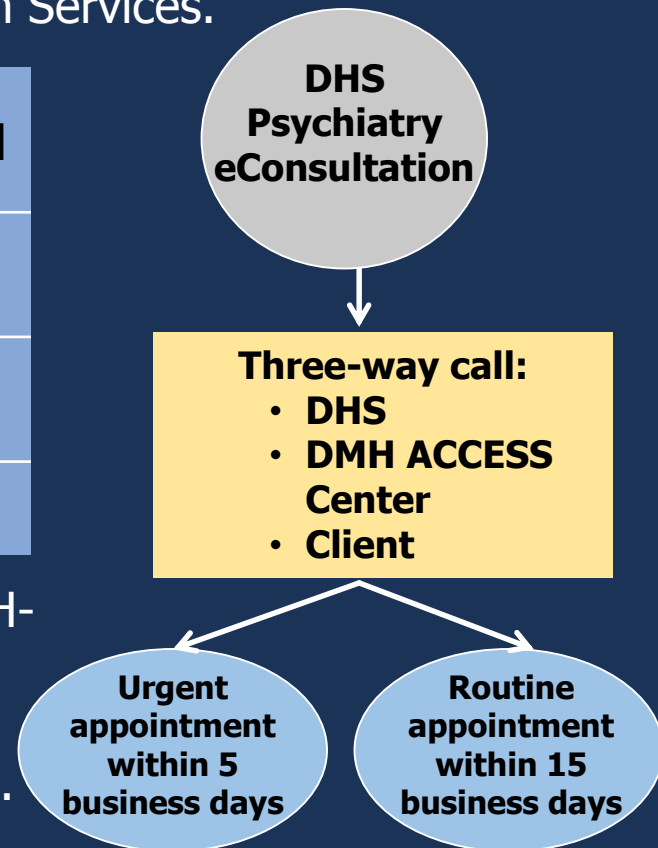


DMH & DHS eConsult Referrals

The DMH ACCESS Center began receiving DHS eConsult referrals in October 2015. Referred individuals receive an assessment appointment for Specialty Mental Health Services.

	Nov 2015	Dec 2015	Jan 2016	Total
Routine	22	110	69	201
Urgent	1	0	0	1
Total	23	110	69	202

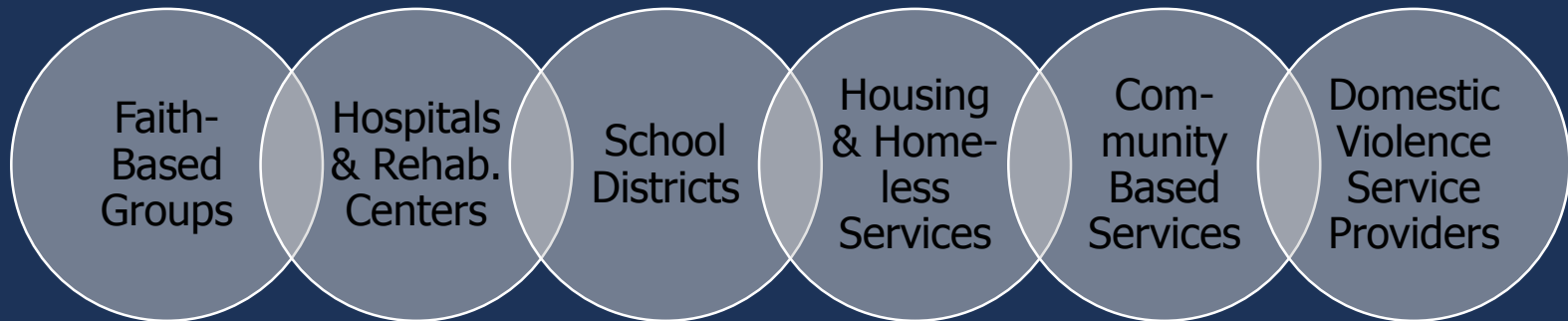
- 128 appointments scheduled with DMH-DHS Collaboration Programs.
- 74 appointments scheduled with DMH directly-operated/contracted programs.





Health Neighborhoods

Expanded HN Participants Include:



To date, a total of 8 MOUs have been signed and existing MOUs will be revised to include additional community participants.

Creating Educational Opportunities:

A training on common chronic medical conditions found in adults has been developed and a children's version will be available by the end of April 2016.

Developing Two New Health Neighborhoods:

- Hollywood
- Pico-Robertson



DMH Co-Location at DHS Medical HUBS

Medical HUBS offer an integrated healthcare approach to youth at risk of or involved with the child welfare system with a multi-disciplinary team of:

- DHS physicians
- DHS nurses
- DCFS social workers
- DMH co-located staff

The co-located DMH staff provide:

- ✓ Mental health triage
- ✓ Initial assessment
- ✓ Crisis intervention
- ✓ Linkage to community mental health providers

Status of DMH Co-location

- **August 2015:** 2 clinicians at MLK, Jr., HUB
- **November 2015:** 2 clinicians at Olive View HUB
- **January 2016:** 1 clinician and in process of hiring a second at High Desert HUB.
- *Served **521** youth and linked over **113** to mental health and community resources in their local communities.*



DPH Services at Urgent Care Centers

DMH operates 4 Urgent Care Centers (UCC):

- Olive View
- Exodus Recovery Westside*
- Exodus Recovery Eastside
- Martin Luther King, Jr.

DPH's Substance Abuse Prevention and Control (SAPC) has contractors providing substance use treatment services to clients in the UCCs.

Urgent Care Center (Jan. 2015 – Jan. 2016)	Number of Individuals Seen by SAPC Staff at UCC		
	Screened	Assessed	Referred
Olive View UCC	445	400	131
Exodus Recovery Eastside UCC	638	295	238
Martin Luther King, Jr., UCC** (Jan. - Apr. 2015)	114	29	18

*The Westside UCC was closed for over a year and re-opened in Dec. 2015.

**The MLK, Jr., UCC is in the process of finalizing staffing so that SAPC services can resume.



Parity for Substance Use Disorder Treatment

Feb 2016

**Submitted
County Plan to
the State for
the Drug Medi-
Cal Organized
Delivery
System (DMC-
ODS)
Demonstration
Project**

March 2016

**Submit
Proposed Rates
for DMC-ODS
Services to the
State**

June 2016

**Request Board
of Supervisors
approval of
State contract
to implement
DMC-ODS
participation**

Summer 2016

**Initiate launch
of new
services for
Medi-Cal
beneficiaries
and MHLA
participants**



Housing for Health

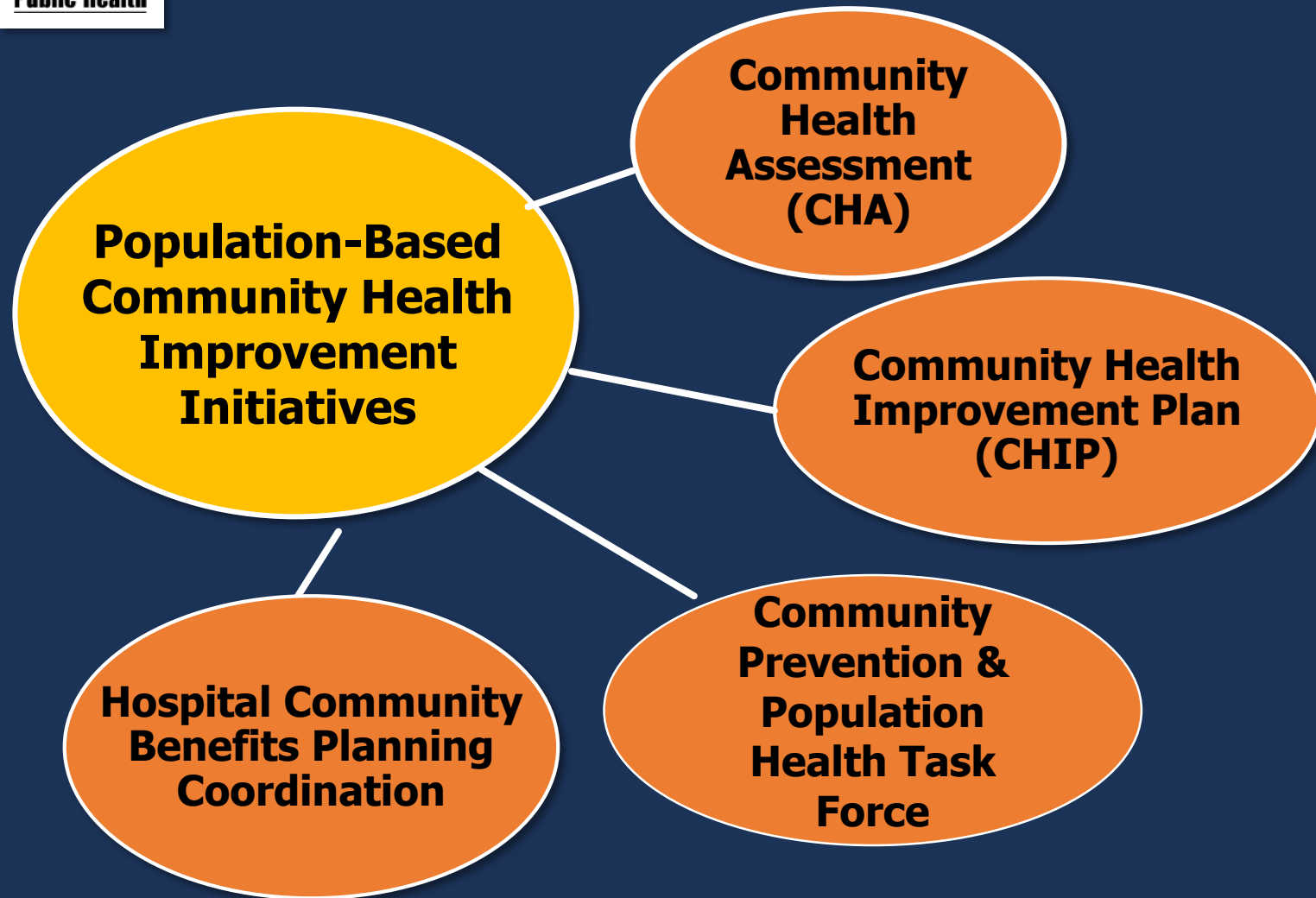
- As of January 2016, Housing for Health (HFH) has provided housing to 1,335 homeless DHS patients with complex physical and/or behavioral health conditions.
- On January 19th, HFH opened the new 100 bed Recuperative Care facility on the MLK campus.
 - Since opening, MLK has admitted 17 clients.
- On January 4th, HFH launched County + City + Community, or C3, a Skid Row street based outreach and engagement team.
 - Since launch, C3 has engaged 193 people and connected 55 people to interim housing and 44 people to permanent housing.



Population Health Initiatives



Community Health Planning





ACA Funding for DPH

Drug Medi-Cal
Expansion

Maternal, Infant,
Early Childhood
Home Visitation
Program

Public Health
Improvement
Initiative

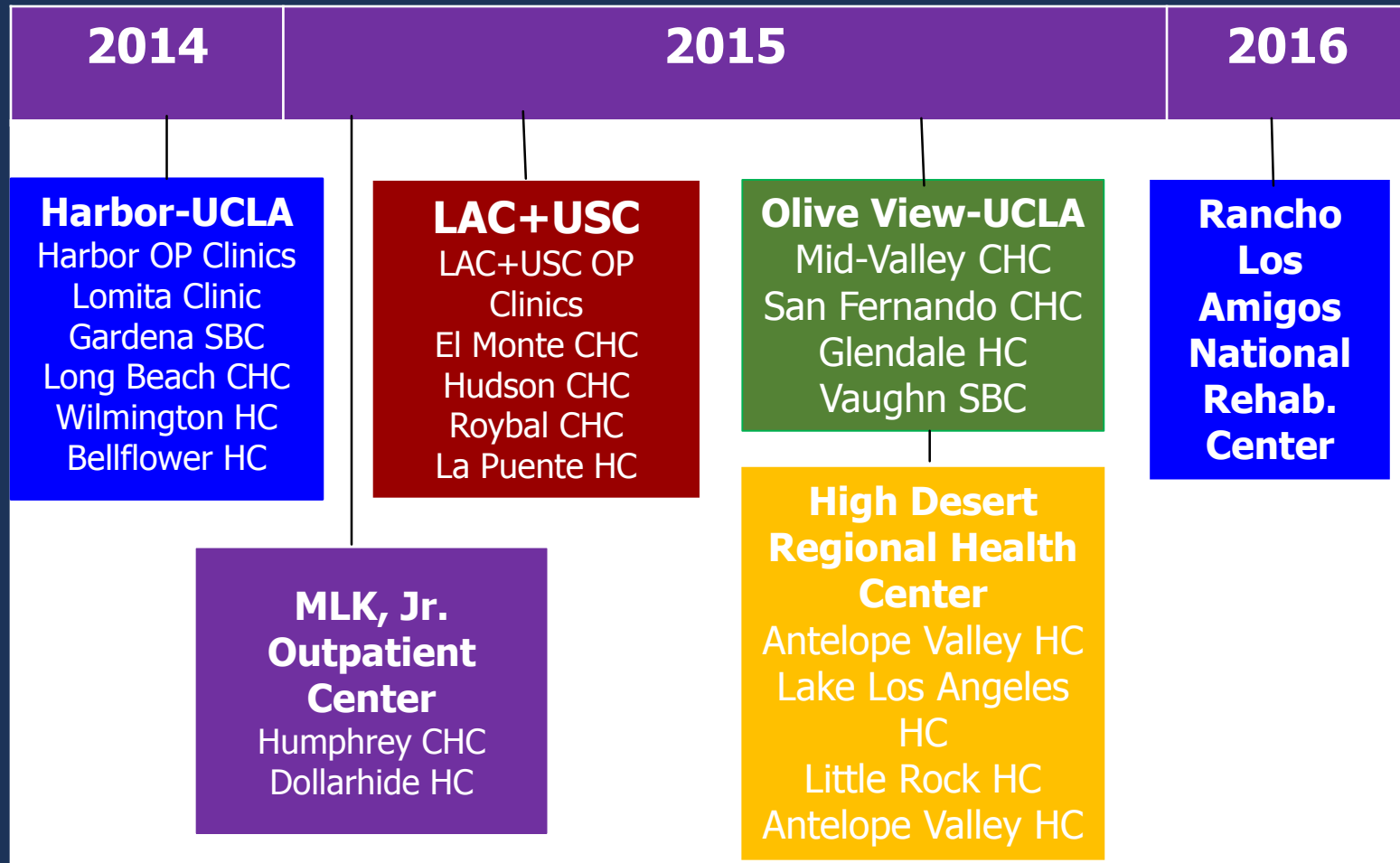
Epidemiology &
Laboratory
Capacity

Chronic Disease
Prevention
Strategy

Data Sharing & Billing



ORCHID DEPLOYMENT Live at All DHS Sites!





Data-Sharing at DMH-DHS Collaboration Programs

DMH-DHS Collaboration Programs are co-located to provide mental health services to clients in DHS health centers.

Discussions are currently underway to grant DMH staff at DHS Medical HUBS view-only access to ORCHID.

DMH and DHS determine designated DMH staff should have view-only access to DHS' electronic health record system (ORCHID)



MOU signed between DMH and DHS effective July 20, 2015



DMH-DHS Collaboration sites go- live with ORCHID access on January 25, 2016



ORCHID access allows staff to communicate electronically and improve care coordination



Opportunities for Reimbursement of Patient Care at DPH

Revenue Generation/ Billing for Services

- Partner with DHS on billing services
- Established billing pathway with Medi-Cal for TB services
- Train DPHNs for Targeted Case Management by 12/2016
- Identify new reimbursement/revenue opportunities post-ORCHID deployment

Electronic Health Records (EHR)

- Actively plan with the DHS ORCHID Team & ORCHID Oversight Committee
- Initial rollout of ORCHID in mid- to late-2016

Co-location of Primary Care in DPH Facilities

- Implemented ACN/CHS workgroup to plan for co-location, including key issues of shared staffing and resources
- Identified five (5) initial sites and planning is underway



Lots done, Lots more to do, Together!

- Although many of the initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation

